Olma Camping, 9008 St.Gallen, Telefon +41 71 242 03 03, camping@olma-messen.ch

# **Site regulations Olma Camping**

Welcome to the Olma Messen site! We are pleased to welcome you at our camping site in St.Gallen. To ensure that everyone has a pleasant stay with us, we ask you to observe a few points:

## Booking, payment and cancellation conditions

Bookings, including additional nights, are only possible online at www.olma-messen.ch/camping. The nights must be paid in advance, by creditcard (VISA, Master). You will receive all important information with the booking confirmation. Cancellation of your booking must be made in writing by e-mail, camping@olma-messen.ch. The following cancellation fees apply: Up to 4 days before arrival: Free of charge, we will refund the total price paid. Less than 4 days before arrival: No refund.

#### **Arrival**

We do not have a reception on site. During the office hours from Mo.-Fr. 8.00 - 12.00 o'clock and 13.30 - 17.00 you can reach us by phone or e-mail.Seat allocation. You drive directly to the camping entrance on Jägerstrasse! Your pitch will be available from 13.00. To gain access to the site, use the wall reader with code keypad at the gate on the right side. Enter the 4-digit code that was sent to you with the confirmation, 4-digit code sent with the confirmation.

#### Seat allocation

You have free choice of place. Place your motorhome on a free pitch marked yellow on the ground. parking space. An overview of the site and the pitches is available at entrance G.

### **Departure**

The pitch must be left by 12.00 noon. Please leave your pitch as you wish to find it. Please drop your access card in the designated mailbox before you leave the site.

## Access gate at entrance G

The access gate can be opened by entering your 4-digit code, at the wall reader with code keypad attached to the gate. When you leave the premises with your camper, the gate opens automatically. If you leave the premises on foot, a wall reader with code keypad is again mounted on the right side. After entering your 4-digit code, the gate opens. No vehicles are allowed to enter or leave the site during the night hours from 22:00 to 07:00

### Dogs

Dogs must be kept on a leash. There is no dog toilet available in the premises, they are to be cleaned outside.

#### Silence

Please be considerate of other campers as well as local residents. During the lunch break from 12:00 to 13:30, noise should be reduced. Please do not run radios, etc. at full volume. From 22.00 to 07.00 hours there is absolute night silence.

#### **Fire**

Individual open fires are prohibited.

### **Barrier-free sanitary facilities**

Please leave the restrooms as you would like to find them. Small children must be accompanied by an adult. The sanitary facilities are cleaned daily.

#### Waste disposal

Please separate your waste and dispose of it in the containers provided for combustible waste, PET, glass and waste paper/cardboard. For residual waste, please use garbage bags.

# Supply and disposal point

The sink for chemical toilets is located in the men's room and is marked accordingly. Fresh water and waste water are to be filled up or disposed of exclusively at the point set up on the outside of the hall.

## **Emergency numbers**

City police: 071 224 60 00, emergency call: 144, family doctor: 0900 144 144,